# Rural Telecommunications (2) Historical Aspects – Missing Link -

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### Reading Assignment

Report of the Independent Commission for Worldwide Telecommunications Development "The Missing Link," December 1984.

- http://www.itu.int/osg/spu/sfo/missinglink/index.html
- Read page 1-70 of the above document.
   Consider the answer to the following questions while reading:
  - 1. What are the roles of telecommunications? After 27 years, what are new and obsolete roles?
  - Itemize the issues about the telecommunications development.
  - 3. List the available technologies to solve the problems. After 27 years, what are the significant changes?

### What is "Missing Link"?

- Report of the Independent Commission for Worldwide Telecommunications under ITU (International Telecommunication Union) in 1984.
  - ITU is the oldest organization in UN.
  - In charge of telecommunication standard and regulations.



- ITU-T (telecommunications wired),
   ITU-R (radiocommunications),
   ITU-D (communications development)
- Two types of standards: de-facto and <u>dejure</u>

### What is "Missing Link"?

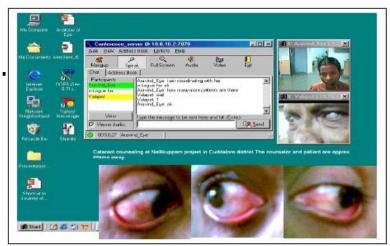
- Call for decisions at the highest political level.
  - Developing countries can set target, e.g. percentage of their GDP to invest in telecommunications
  - Extension of telecommunication services to rural and remote areas.
  - Sharing of experiences.

# Role of Telecommunications (Question 1)

- Existence of an efficient telecommunications system confers direct and indirect benefits.
  - Emergencies and health services
  - Public administration, commerce and other economic activities
  - Reduction of need to travel, and better use of existing transport facilities

#### **Emergencies and Health Services**

- 5% of calls from rural and remote
  - India, Costa Rica, Egypt, Papua New Guinea
- Communicable disease
  - Cholera, dengue fever, ...
- Natural disaster
  - Typhoon, earthquake, ...
- Medical services
  - Delivery of drugs
  - Flying doctors



### Public Administration, Commerce and Other Economic Activities

- Tenders saving cost over standing order
- Market price of products in the city
- Economic activities examples in Kenya "Loss w/o telecom = 110 x cost of telecom"
  - Hotel and travel agency
  - Biscuit maker
  - Freight shipper
  - Vegetables and flowers exporter
- Attraction of commercial and business enterprises

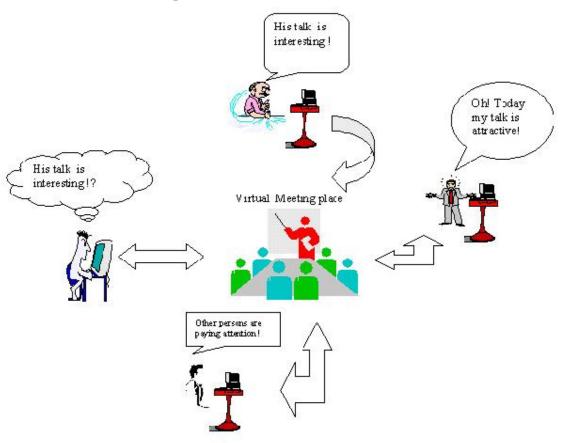
#### Reduction of Need to Travel

Over the travel, long distance call can

save

Money

- Time

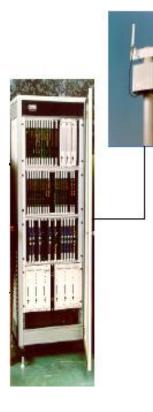


# Telecommunications in Development

- Other factors and infrastructures
  - Good administrations
     (to be also achieved with telecom)
  - Transportation







#### Situation in 1984

- Major services
  - Telephone
  - Telex
  - Data service
- Personal computers
  - Still very rare and expensive
  - Mainly for hobbiest
- Size of services
  - 600 million telephones
  - US\$250 billion revenues / year



### Digital Communications

- Efficient use of spectrum
- Noise tolerant
- Error detection and correction
- Integration of several services together
- Simplification of hardware (incl. network)

# What have changed during 27 years? (input from students)

- Internet is spread
  - Shift from analog to digital
  - High data rate
  - Change of services to data oriented
  - Easy access to information
  - Low cost
  - Form of revolution: Facebook, Twitter, ...
  - Web 2.0 by O'relly
- Change of perception from luxury to necessity
- Mobile (personal) phones

# What have changed during 27 years?

- Emergencies and health services
  - Police information
  - Early warning system earthquake/tsunami
  - Medical consultation: video, web
- Public administration, commerce and other economic activities
  - Outsourcing: calling center
  - Online transactions; e-commerce, e-trading
  - Online marketing; individual business/SOHO
- Reduction of need to travel, and better use of existing transport facilities
  - Distant learning
  - Teleconference; video conference; teleexsistence
  - Online interview