

# Stakeholders Analysis

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# Importance of stakeholders analysis

- 1. Identify conflicts of interest (actual & potential) between stakeholders**
- 2. Identify positive relations between stakeholders to promote ownership and cooperation**
- 3. Identify negative relations between stakeholders (this may limit the scope of the strategy)**
- 4. Identify the type of participation most appropriate for different stakeholders**



# Types of stakehodlers

## ❁ Primary stakeholders

- ❁ Who are likely to be affected by the issue or a potential response both positively and negatively
- ❁ E.g. farmers, children, community members

## ❁ Secondary stakeholders

- ❁ Intermediaries in the process
- ❁ Often related institutions
- ❁ E.g. funding agency, government organizations, NGOs, politicians, and local leaders



# Basic steps: Stakeholders Analysis

- 1. Draw up a stakeholder table**
  - ⚙ identifying the stakeholders according to their interests (overt and hidden)
- 2. Develop a relationship matrix**
  - ⚙ 'mapping' each stakeholder's importance to issues and their relative power/influence
  - ⚙ Indicate what priority should be given to meeting their interests
- 3. Identify risks and assumptions affecting stakeholders**
  - ⚙ What is the role of stakeholders if the strategy is to be successful?
  - ⚙ What negative responses might be expected?
  - ⚙ What impact would these have on the activity?
- 4. Identify appropriate approaches to stakeholder participation**
  - ⚙ Partnership with stakeholders with high importance
  - ⚙ Consulting those with high influence
  - ⚙ Informing those with high influence but with low importance



# Brainstorming method

## ❁ Basic demography:

- ❁ men/women. rich/poor, young/old

## ❁ Location

- ❁ Rural/urban, near the issue/far away, city · town · village/region

## ❁ Ownership

- ❁ Manager, staff, unions, councils

## ❁ Function

- ❁ Producers/consumers, policy-makers/implementers,

## ❁ Scale

- ❁ Small-scale/large-scale, local/international communities

## ❁ Time

- ❁ Past, present, future generations



# Analyzing the relationships

- ❁ **Function of the relationship**
  - ❁ Whether it is legal/contractual; information exchange; interpersonal links; power-building, etc
- ❁ **Strength of relationship**
  - ❁ Frequency of contact, intensity of contact
- ❁ **Formality of relationship**
  - ❁ Whether formal or informal relationship
- ❁ **Dependence between stakeholders**
  - ❁ A business-type dependency; regulatory-type dependency; technical dependency or social dependency
- ❁ **Quality of relationship**
  - ❁ Each stakeholder's perception of relationship with other parties
  - ❁ E.g. 'good', 'moderate', 'conflictual' etc.



# Stakeholders Analysis: limitations

- ❁ Stakeholder groups overlap
- ❁ Stakeholder groups change over time
- ❁ Problem of representation
  - ⚙ Some stakeholders may get under-represented or misunderstood
- ❁ Stakeholders analysis is an information tool rather than one for decision-making → cannot provide easy solution
  - ⚙ Challenges
    - ⚙ “what is the common ground for compromise?”
    - ⚙ “How to manage conflict?”
    - ⚙ “Which stakeholders’ interest to prioritize?”

